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REFERENCES and SOURCES

12 Days to Deming

REFERENCES AND SOURCES

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BOOKLETS

BDA BOOKLETS (now known as the Deming A5 Booklets and obtainable from the UK Deming Transformation Forum—see the “Internet Contacts” section on page 4).

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VIDEOS/DVDs

For information on accessing items in this list, please see the “Internet Contacts and Addresses” section on page 4.

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Management’s Five Deadly Diseases. Encyclopaedia Britannica.

The Deming Library. Films Inc, Chicago. (Contact WEDI or the UK Deming Transformation Forum.)

- Volume 1. The New Economic Age.
- Volume 2. The 14 Points.
- Volume 7. The Red Bead Experiment and Life.
- Volume 8. Lessons of the Red Bead Experiment.
- Volume 21. A Theory of a System for Educators and Managers.

The Deming of America. Petty Consulting Productions, Cincinnati.

The Experiment with the Red Beads. WEDI.

INTERNET CONTACTS AND ADDRESSES *(believed correct at the time of writing)*

(Note that and 0 and 1 are digits and O and I are capital letters.)

A Prophet Unheard: www.youtube.com/playlist?list=PLCADAD3F2F91BD570

Balaji Reddie at the Deming Forum of India: balaji@deming.org.in

Deming Alliance (UK): www.demingalliance.org

Deming Transformation Forum (UK): www.deming.org.uk

Deming Special Interest Group of the CQI (UK): www.marketing@quality.org

Deming Learning Network (Scotland): tony@jmilller.co.uk

Gallery Furniture: www.galleryfurniture.com

JUSE (Union of Japanese Scientists and Engineers): http://www.juse.or.jp/deming_en/

Management's Five Deadly Diseases: www.youtube.com/watch?v=ehMAwIHGN0Y

MIT Press *Out of the Crisis* page: <https://mitpress.mit.edu/books/out-crisis>

MIT Press *The New Economics* page:
<https://mitpress.mit.edu/books/new-economics-industry-government-education>

Petty Consulting Productions (USA): www.PriscillaPetty.com

SPC Press Inc (USA): www.spcpress.com

“Springboard” article:
<https://demingalliance.org/resources/articles/understanding-variation-the-springboard-for-process-improvement>

WEDI (The W Edwards Deming Institute) (USA): www.deming.org

Some colleagues (see my Preface in the “A. PLEASE START HERE” file) and I have made considerable efforts to trace copyright holders of content quoted in the course material. I would welcome correspondence from any that we have missed or been unable to trace.

I would similarly welcome correspondence if you discover any errors in the above contact addresses or indeed anywhere in these References and Sources or elsewhere in the course material.

Please contact me direct on henryneave@sky.com.